



Supporting Intended Vaginal Birth

April 24, 2012

A Community Hospital's Approach

Welcome!

- About PHH
 - Novant facility
 - 60-bed community hospital
 - 1100 births/year
 - 2-bed ICN
- About our Services
 - 2 MD groups
 - No CNM's
 - 24 hour in-house anesthesia
 - 24 hour in-house NNP

Where We Started

- Ignorance is Bliss!
- Reality Shock!
- Mission (Im) Possible!

Where We've Been

- The Moment of Truth!
 - Provider scorecards
 - Healthy competition

- Road to Recovery!
 - Eliminate elective IOL < 40 weeks
 - Limit elective IOL < 41 weeks
 - Decreased c/s rate to 28.5%

Provider Scorecard March 2012	WSU Totals 350	CA	AC	CF	LG	JL	BM	DV	RY
Nullip/Term/Singleton/Vertex (NTSV)									
Total Patients	30	4	3	4	3	3	6	4	3
Vaginal Deliveries*	26	4	3	4	1	3	5	4	2
Operative Vaginal Delivery	2	0	0	0	0	0	1	1	0
C/S Delivery	4	0	0	0	2	0	1	0	1
Vaginal Delivery Rate	86.67%	100.00%	100.00%	100.00%	33.33%	100.00%	83.33%	100.00%	66.67%
C/S Rate	13.33%	0.00%	0.00%	0.00%	66.67%	0.00%	16.67%	0.00%	33.33%
Labor Inductions:NTSV									
Total Inductions	13	0	2	0	2	3	2	2	2
Cervical Ripening with Pitocin	8	0	2	0	2	2	0	1	1
Pitocin Only	5	0	0	0	0	1	2	1	1
Cervical Ripening Only	0	0	0	0	0	0	0	0	0
Mechanical Dilation with pitocin	0	0	0	0	0	0	0	0	0
Elective IOL <41 weeks	0	0	0	0	0	0	0	0	0
Mode of Delivery: Induced									
Spontaneous Vaginal Delivery	9	0	2	0	1	3	1	1	1
Operative Vaginal Delivery	2	0	0	0	0	0	1	1	0
Cesarean Section	2	0	0	0	1	0	0	0	1
Average Length of Stay	3.0	N/A	3.8	N/A	3.4	2.7	2.8	2.7	3.0
Mode of Delivery: Non-Induced									
Spontaneous Vaginal Delivery	15	4	1	4	0	0	3	2	1
Operative Vaginal Delivery	0	0	0	0	0	0	0	0	0
Cesarean Section	2	0	0	0	1	0	1	0	0
Requested Primary C/S	0	0	0	0	0	0	0	0	0
Average Length of Stay	2.6	2.6	2.3	2.5	3.1	N/A	2.9	2.3	2.3

Where We're Heading

WSU Score Card-2012	Jan	Feb	Mar	Total 1st Quarter
WSU Total Volume	91	90	88	269
Total Nulliparous Deliveries	37	36	34	107
(Nullip/Term/Singleton/Vertex) Total NTSV	35	34	30	99
NTSV Vaginal Deliveries*	24	24	26	74
NTSV Operative Vaginal Deliveries	3	7	2	12
NTSV C/S	11	10	4	25
NTSV Vaginal Delivery Rate	68.57%	70.59%	86.67%	74.75%
NTSV C/S Rate	31.43%	29.41%	13.33%	25.25%
Labor Inductions: NTSV				
Total Inductions	19	13	13	45
Cervical Ripening	7	2	8	17
Pitocin Induction	12	11	5	28
Cervidil Only	1	1	0	2
Elective IOL <41 weeks	2	0	0	2
Mode of Delivery: Induced NTSV				
Spontaneous Vaginal Delivery	8	7	9	24
Operative Vaginal Delivery	1	2	2	5
Cesarean Section	10	4	2	16
Average Length of Stay	3.5	3.2	3.0	3.2
Mode of Delivery: Non-Induced NTSV				
Spontaneous Vaginal Delivery	13	10	15	38
Operative Vaginal Delivery	2	5	0	7
Cesarean Section	1	6	2	9
Requested Primary C/S	0	1	0	1
Average Length of Stay	2.8	2.7	2.6	2.7

Transparency

